STATE OF MONTANA TERM CONTRACT

Department of Administration State Procurement Bureau Room 165 Mitchell Building PO Box 200135 Helena, MT 59620-0135

Phone: (406) 444-2575 Fax: (406) 444-2529

T.C. # SPB03-34B

CELLULAR TELEPHONE SERVICES

	FROM	July 1, 2005	CONTRACT YEAR	NEW ()
	ТО	June 30, 2006		RENEW (x) 1 st Renewal, 4 th Year
VENDOR ADDRESS	Western Wireless Corporation/ Cellular One 3650 131 st Avenue SE Bellevue, WA 98006			
ATTN:	Russ Coffin			
PHONE:	(406) 543-2355 (406) 207-2337 (cell)			
FAX:	(406)	727-1185		

Prices: See Attachments

Delivery: 1-2 Days ARO

F.O.B.: Destination

Terms: Net 30 days

IFB/RFP No: RFP # 02-514B

Please see attachment A for Price Plans and Attachment B for Contact information.

AUTHORIZED SIGNATURE

STATE OF MONTANA - TERM CONTRACT

Standard Terms and Conditions

By submitting a bid, proposal, or limited solicitation, or acceptance of a contract, the vendor agrees to the following binding provisions:

ACCEPTANCE/REJECTION OF BIDS, PROPOSALS, OR LIMITED SOLICITATION RESPONSES: The State reserves the right to accept or reject any or all bids, proposals, or limited solicitation responses, wholly or in part, and to make awards in any manner deemed in the best interest of the State. Bids, proposals, and limited solicitation responses will be firm for 30 days, unless stated otherwise in the text of the invitation for bid, request for proposal, or limited solicitation.

ACCESS AND RETENTION OF RECORDS: The contractor agrees to provide the department, Legislative Auditor, or their authorized agents, access to any records necessary to determine contract compliance (Mont. Code Ann. § 18-1-118). The contractor agrees to create and retain records supporting the services rendered or supplies delivered for a period of three years after either the completion date of the contract or the conclusion of any claim, litigation, or exception relating to the contract taken by the State of Montana or third party.

ASSIGNMENT, TRANSFER AND SUBCONTRACTING: The contractor shall not assign, transfer or subcontract any portion of the contract without the express written consent of the department. (Mont. Code Ann. § 18-4-141.)

AUTHORITY: The following bid, request for proposal, limited solicitation, or contract is issued in accordance with Title 18, Montana Code Annotated, and the Administrative Rules of Montana, Title 2, chapter 5.

COMPLIANCE WITH LAWS: The contractor must, in performance of work under the contract, fully comply with all applicable federal, state, or local laws, rules and regulations, including the Montana Human Rights Act, the Civil Rights Act of 1964, the Age Discrimination Act of 1975, the Americans with Disabilities Act of 1990, and Section 504 of the Rehabilitation Act of 1973. Any subletting or subcontracting by the contractor subjects subcontractors to the same provision. In accordance with section 49-3-207, MCA, the contractor agrees that the hiring of persons to perform the contract will be made on the basis of merit and qualifications and there will be no discrimination based upon race, color, religion, creed, political ideas, sex, age, marital status, physical or mental disability, or national origin by the persons performing the contract.

CONFORMANCE WITH CONTRACT: No alteration of the terms, conditions, delivery, price, quality, quantities, or specifications of the contract shall be granted without prior written consent of the State Procurement Bureau. Supplies delivered which do not conform to the contract terms, conditions, and specifications may be rejected and returned at the contractor's expense.

DEBARMENT: The contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (contract) by any governmental department or agency. If the contractor cannot certify this statement, attach a written explanation for review by the State.

DISABILITY ACCOMMODATIONS: The State of Montana does not discriminate on the basis of disability in admission to, access to, or operations of its programs, services, or activities. Individuals, who need aids, alternative document formats, or services for effective communications or other disability-related accommodations in the programs and services offered, are invited to make their needs and preferences known to this office. Interested parties should provide as much advance notice as possible.

FACSIMILE RESPONSES: Facsimile responses will be accepted for invitations for bids, small purchases or limited solicitations ONLY if they are completely <u>received</u> by the State Procurement Bureau prior to the time set for receipt. Bids, or portions thereof, received after the due time will not be considered. Facsimile responses to requests for proposals are ONLY accepted on an <u>exception</u> basis with <u>prior approval</u> of the procurement officer.

FAILURE TO HONOR BID/PROPOSAL: If a bidder/offeror to whom a contract is awarded refuses to accept the award (PO/contract) or, fails to deliver in accordance with the contract terms and conditions, the department may, in its discretion, suspend the bidder/offeror for a period of time from entering into any contracts with the State of Montana.

HOLD HARMLESS/INDEMNIFICATION: The contractor agrees to protect, defend, and save the State, its elected and appointed officials, agents, and employees, while acting within the scope of their duties as such, harmless from and against all claims, demands, causes of action of any kind or character, including the cost of defense thereof, arising in favor of the contractor's employees or third parties on account of bodily or personal injuries, death, or damage to property arising out of services performed or omissions of services or in any way resulting from the acts or omissions of the contractor and/or its agents, employees, representatives, assigns, subcontractors, except the sole negligence of the State, under this agreement.

INTELLECTUAL PROPERTY: All patents and other legal rights in or to inventions arising out of activities funded in whole or in part by the contract must be available to the State for royalty-free and nonexclusive licensing. The contractor shall notify the State in writing of any invention conceived or reduced to practice in the course of performance of the contract. The State shall have a royalty-free, nonexclusive, and irrevocable right to reproduce, publish or otherwise use and authorize others to use, copyrightable property created under the contract.

LATE BIDS AND PROPOSALS: Regardless of cause, late bids and proposals will not be accepted and will automatically be disqualified from further consideration. It shall be solely the vendor's risk to assure delivery at the designated office by the designated time. Late bids and proposals will not be opened and may be returned to the vendor at the expense of the vendor or destroyed if requested.

PAYMENT TERM: All payment terms will be computed from the date of delivery of supplies or services OR receipt of a properly executed invoice, whichever is later. Unless otherwise noted, the State is allowed 30 days to pay such invoices.

RECIPROCAL PREFERENCE: The State of Montana applies a reciprocal preference against a vendor submitting a bid from a state or country that grants a residency preference to its resident businesses. A reciprocal preference is only applied to an invitation for bid for supplies or an invitation for bid for nonconstruction services for public works as defined in section 18-2-401(9), MCA, and then only if federal funds are not involved. For a list of states that grant resident preference, see http://www.discoveringmontana.com/doa/gsd under Reciprocal Preference.

REFERENCE TO CONTRACT: The contract (Purchase Order) number MUST appear on all invoices, packing lists, packages and correspondence pertaining to the contract.

REGISTRATION WITH THE SECRETARY OF STATE: Any business intending to transact business in Montana must register with the Secretary of State. Businesses that are incorporated in another state or country, but which are conducting activity in Montana, must determine whether they are transacting business in Montana in accordance with sections 35-1-1026 and 35-8-1001, MCA. Such businesses may want to obtain the guidance of their attorney or accountant to determine whether their activity is considered transacting business.

If businesses determine that they are transacting business in Montana, they must register with the Secretary of State and obtain a certificate of authority to demonstrate that they are in good standing in Montana. To obtain registration materials, call the Office of the Secretary of State at (406) 444-3665, or visit their website at http://www.state.mt.us/sos.

SEPARABILITY CLAUSE: A declaration by any court, or any other binding legal source, that any provision of the contract is illegal and void shall not affect the legality and enforceability of any other provision of the contract, unless the provisions are mutually dependent.

SHIPPING: Supplies shall be shipped prepaid, F.O.B. Destination, unless the contract specifies otherwise.

SOLICITATION DOCUMENT EXAMINATION: Vendors shall promptly notify the State of any ambiguity, inconsistency, or error, which they may discover upon examination of a solicitation document.

TAX EXEMPTION: The State of Montana is exempt from Federal Excise Taxes (#81-0302402).

TECHNOLOGY ACCESS FOR BLIND OR VISUALLY IMPAIRED: Contractor acknowledges that no state funds may be expended for the purchase of information technology equipment and software for use by employees, program participants, or members of the public unless it provides blind or visually impaired individuals with access, including interactive use of the equipment and services, that is equivalent to that provided to individuals who are not blind or visually impaired. (Mont. Code Ann. § 18-5-603.) Contact the State Procurement Bureau at (406) 444-2575 for more information concerning nonvisual access standards.

TERMINATION OF CONTRACT: Unless otherwise stated, the State may, by written notice to the contractor, terminate the contract in whole or in part at any time the contractor fails to perform the contract.

UNAVAILABILITY OF FUNDING: The contracting agency, at its sole discretion, may terminate or reduce the scope of the contract if available funding is reduced for any reason. (Mont. Code Ann. § 18-4-313 (3).)

U.S. FUNDS: All prices and payments must be in U.S. dollars.

VENUE: This solicitation is governed by the laws of Montana. The parties agree that any litigation concerning this bid, request for proposal, limited solicitation, or subsequent contract, must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana, and each party shall pay its own costs and attorney fees. (Mont. Code Ann. § 18-1-401.)

WARRANTIES: The contractor warrants that items offered will conform to the specifications requested, to be fit and sufficient for the purpose manufactured, of good material and workmanship and free from defect. Items offered must be new and unused and of the latest model or manufacture, unless otherwise specified by the State. They shall be equal in quality and performance to those indicated herein. Descriptions used herein are specified solely for the purpose of indicating standards of quality, performance and/or use desired. Exceptions will be rejected.

Revised 3/02

WIRELESS TELEPHONE SOLUTIONS - EQUIPMENT & SERVICES CONTRACT- WESTERN WIRELESS/CELLULARONE

Cover Page

Contract

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WIRELESS TELEPHONE SOLUTIONS - EQUIPMENT & SERVICE CONTRACT- WESTERN WIRELESS/CELLULAR ONE

1. PARTIES

THIS CONTRACT is entered into by and between the State of Montana, Department of Administration, Information Technology Services Division (hereinafter referred to as "ITSD"), on behalf of all state entities and the Montana University System, and Western Wireless Company/CellularOne (hereinafter referred to as the "Contractor"). ITSD is located at 118 North Roberts Street, Annex Building, Helena, Montana 59620-0113 and the phone number is 406-444-2913. Contractor information is as follows:

Fed ID 91-1648775

Address 3650 131st Avenue S.E.

Bellevue, WA 98005

3100 Paxson St.

Missoula, MT 59801

Phone 406 240-3922 Fax 406 543-2690

THE PARTIES AGREE AS FOLLOWS:

2. EFFECTIVE DATE, DURATION AND RENEWAL

- (a) This contract (#SPB03-34B) took effect on July 1, 2002. The Contract shall terminate on June 30, 2006 unless terminated earlier in accordance with the terms of this Contract.
- (b) This contract may, upon mutual agreement between the parties and according to the terms of the existing contract, be extended in one (1) year intervals, or any interval that is advantageous to the State, for a period not to exceed six (6) additional years.

3. SERVICES AND EQUIPMENT

Contractor agrees to provide to the State of Montana the Wireless Telephone Equipment and Services described in this contract.

4. <u>CONSIDERATION/PAYMENT</u>

- (a) In consideration for the equipment and services to be provided, state entity will pay within 30 days following a 30-day acceptance period, commencing the date the services and equipment are received and operational.
- (b) ITSD or state entity may withhold payments to the contractor if the contractor has not performed in accordance with this contract. Such withholding cannot be greater than the additional costs to ITSD or state entity caused by the lack of performance.

5. ACCESS AND RETENTION OF RECORDS

- (a) The Contractor agrees to provide ITSD, Legislative Auditor or their authorized agents access to any records necessary to determine contract compliance. (Ref: 18-1-118, MCA)
- (b) The Contractor agrees to create and retain records supporting the services rendered for a period of three years with either the completion date of this contract or the conclusion of any claim, litigation or exception relating to this contract taken by the State of Montana or a third party.

6. <u>ASSIGNMENT, TRANSFER AND SUBCONTRACTING</u>

The Contractor shall not assign, transfer or subcontract any portion of this contract without the express written consent of ITSD. (Montana Code Annotated § 18-4-141.)

7. FAVORABLE PRICES

Contractor agrees that, through the term of the initial contract and any agreed-upon extension, ITSD will be entitled to any lower prices made available to any other customer of comparable volume.

8. HOLD HARMLESS/INDEMNIFICATION

The Contractor agrees to protect, defend, and save the State, its elected and appointed officials, agents and employees, while acting within the scope of their duties as such, harmless from and against all claims, demands, and causes of action of any kind or character, including the cost of defense, arising in favor of the contractor's employees or third parties on account of bodily or personal injuries, death, or damage to property arising out of services performed, or omissions of services or in any way resulting from the acts or omission of the contractor and/or its agents, employees, representatives, assigns, subcontractors, except the sole negligence of the State, under this contract.

9. <u>TAX EXEMPTION</u>

The State of Montana is exempt from Federal Excise Taxes (#81-0302402).

10. CONTRACT PERFORMANCE SECURITY

Contract performance security in the form of Surety Bond No. CMS209599 in the amount of \$250,000 has been received by the State Procurement Bureau. All contract performance security, except bond, will be returned to the contractor after successful completion of the contract. This security must remain in effect for the entire contract period including any extensions.

11. <u>INSURANCE</u>

General Requirements: The Contractor shall maintain for the duration of the contract, at its cost, and expense, insurance against claims for injuries to persons or damages to property, including contractual liability which may arise from or in connection with the performance of work by the contractor, agents, employees, assigns, or subcontractors. This insurance shall cover such claims as may be caused by any negligent act, or omission.

Primary Requirements: The Contractor's insurance coverage shall be primary insurance as respect to the State, its officers, officials, employees, and volunteers and shall apply separately to each project or location. Any insurance or self-insurance maintained by the State, its officers, officials, employees or volunteers shall be excess of the contractor's insurance and shall not contribute with it.

Specific Requirements for Commercial General Liability: The Contractor shall purchase and maintain Occurrence coverage with combined single limits for bodily injury, personal injury and property damage of \$1,000,000 per occurrence and \$2,000,000.00 aggregate per year to cover such claims as may be caused by any act, omission, or negligence of the contractor or its officers, agents, representatives, assigns, or subcontractors.

Additional Insured Status: The State, its officers, officials, employees, and volunteers are to be covered as additional insureds; for liability arising out of activities performed by or on behalf of the contractor, including the insured's general supervision of the contractor; products and completed operations, premises owned, leased, occupied, or used.

Deductibles and Self-Insured Retentions: Any deductible or self-insured retention must be declared to and approved by the state entity. At the request of the state entity either: 1) The insured shall reduce or eliminate such deductibles or self-insured retentions as respect to the State, its officers, officials, employees, and volunteers, or: 2) The contractor shall procure a bond guaranteeing payment of losses and related investigations, claims administration, and defense expenses.

Certificate of Insurance/Endorsements: A certificate of insurance, indicating compliance with the required coverage, has been received by the State Procurement Bureau, P.O. Box 200135, Helena, MT 59620-0135. The Contractor must notify the State immediately, of any material change in insurance coverage, such as changes in limits, coverage, change in status of policy, etc.

12. COMPLIANCE WITH THE WORKERS' COMPENSATION ACT

Contractors are required to comply with the provisions of the Montana Workers' Compensation Act while performing work for the State of Montana in accordance with sections 39-71-120, 39-71-401, and 39-71-405, MCA. Proof of compliance must be in the form of workers' compensation insurance, an independent contractor's exemption, or documentation of corporate officer status. Neither the contractor nor its employees are employees of the State. This insurance/exemption must be valid for the entire contract period. A renewal document must be sent to the State Procurement Bureau, P.O. Box 200135, Helena, MT 59620-0135, upon expiration.

13. INTELLECTUAL PROPERTY

- (a) All patents and other legal rights in or to inventions arising out of activities funded in whole or in part by this contract must be available to the State for royalty-free and nonexclusive licensing. The Contractor shall notify the State in writing of any invention conceived or reduced to practice in the course of performance of this contract.
- (b) The State shall have a royalty-free, nonexclusive, and irrevocable right to reproduce, publish or otherwise use and authorize others to use, copyrightable property created under this contract.

14. COMPLIANCE WITH LAWS

The contractor must, in performance of work under this contract, fully comply with all applicable federal, state, or local laws, rules, and regulations including the Montana Human Rights Act, the Civil Rights Act of 1964, the Age Discrimination Act of 1975, the Americans with Disabilities Act of 1990, and Section 504 of the Rehabilitation Act of 1973. Any subletting or subcontracting by the contractor subjects subcontractors to the same provision. In accordance with Section 49-3-207, MCA, the contractor agrees that the hiring of persons to perform this contract will be made on the basis of merit and qualifications and there will be no discrimination based upon of race, color, religion, creed, political ideas, sex, age, marital status, physical or mental disability, or national origin by the persons performing the contract.

15. <u>CONTRACT TERMINATION</u>

- (a) Unless otherwise stated, ITSD may, by written notice to the contractor, terminate this contract in whole or in part at any time the contractor fails to perform this contract.
- (b) ITSD, at its sole discretion, may terminate or reduce the scope of this contract if available funding is reduced for any reason. (Montana Code Annotated § 18-4-313(3).)

16. LIAISON AND SERVICE OF NOTICES

Written notices or complaints will first be directed to the liaison.

(a) Contractor Liaison:

Jim Dickson 2700 North Montana Helena, MT 59601 Phone: (406) 449-2355 Cellular: (406) 439-5885

Cellular: (406) 439-5885 Fax: (406) 449-2958

jim.dickson@wwireless.com

(b) ITSD Operations Liaison:

Mike Leone Network Services Bureau Information Technology Services Division Room 203, Mitchell Building Helena, MT 59620-0113 Telephone: (406) 444-1400 (406) 444-5545

(c) ITSD Contract Management Liaison:

This Contract is managed by the Information Technology Services Division of the Department of Administration for the State of Montana in accordance with 2-17-501, MCA. Contract management inquires and problems should be addressed to:

Doug Bermingham
Procurement Services Bureau
Information Technology Services Division
Annex Building
118 North Roberts Street
Helena, MT 59620-0113
Telephone: (406) 444-2913

17. MEETINGS

Fax: (406) 444-2701

The Contractor is required to meet with ITSD personnel, or designated representatives, to resolve technical or contractual problems that may occur during the term of the contract. Meetings will occur as problems arise and will be coordinated by ITSD. The Contractor will be given a minimum of three (3) full working days notice of meeting date, time, and location. Face to face meetings are desired. However, at the contractor's option and expense, a conference call meeting may be substituted. Consistent failure to participate in problem resolution meetings (two (2) consecutive missed or rescheduled meetings), or to make a good faith effort to resolve problems, may result in termination of the contract.

18. PROJECT MANAGEMENT AND IMPLEMENTATION

All project management and coordination on behalf of ITSD shall be through a single point of contact designated as the ITSD Project Manager. Contractor shall designate a Contractor Project Manager who will provide the single point of contact for management and coordination of contractor's work. All work performed pursuant to this contract shall be coordinated between the ITSD Project Manager and the Contractor Project Manager.

Mike Leone will be the ITSD Project Manager. Russ Coffin will be the Contractor Project Manager.

ITSD Project Manager/Contractor Project Manager may not be changed without the written consent of the other Party, which consent may not be unduly or unreasonably withheld.

19. CHOICE OF LAW AND VENUE

This contract is governed by the laws of Montana. The parties agree that any litigation concerning this bid, request for proposal, or subsequent contract, must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana, and each party shall pay its own costs and attorney fees. (See Montana Code Annotated § 18-1-401).

20. SCOPE, AMENDMENT AND INTERPRETATION

- (a) This contract consists of 13 numbered pages, Attachments A and B, and any additional pages as required, RFP #02-514B as amended and the contractor's response as amended. In the case of dispute or ambiguity about the minimum levels of performance by the Contractor the order of precedence of document interpretation is in the same order.
- (b) These documents contain the entire agreement of the parties. Any enlargement, alteration or modification requires a written amendment signed by both parties.

21. CONTRACTOR ASSESSMENT

The State may make assessments of the contractor's performance. This contract may be cancelled for one or more poor performance assessments. Contractors will have the opportunity to respond to poor performance assessments. The Information Technology Services Division (ITSD) will make any final decision to cancel this contract based on the assessment and any related information, the contractor's response and the severity of any negative performance assessment. The contractor will be notified in writing with a justification of contract cancellation.

22. AGREEMENTS

The State will enter into **one-year** agreements for individual state employee plans under this contract when a new account is established and/or when new benchmark equipment is ordered.

23. CONTRACTOR MARKETING

Contractor will only market equipment and services as per the contract and approved by the ITSD. Contractor may market services **only** to the designated wireless telephone representative for each state entity. ITSD will name the state entity representatives and provide that list to the contractor.

24. EXECUTION

The parties through their authorized agents have executed this contract on the dates set out below:

Montana Department Of Administration – Information Technology Services Division

Western Wireless Corporation/ CellularOne

3100 Paxson 131st Avenue SE Bellevue, WA 98005

Federal ID#91-1648775

Brian Wolf

CIO

Date

John B. Patterson Jr. Director of Sales

6/2

Approved as to form and legal content:

Legal Counsel

Date

Department of Administration

WIRELESS TELEPHONE SOLUTIONS EQUIPMENT & SERVICES CONTRACT WESTERN WIRELESS/CELLULARONE

Attachment A



STATE OF MONTANA RATE PLANS

 Russ Coffin, Project Manager
 Shannon Galloway, Customer Service

 Email: russ.coffin@alltel.com
 Email: shannon.galloway@wwirless.com

 C. N. I. 100, 2027, 2027
 Application of the company of the co

Cellular: 406-207-2337 Phone: 406-212-7616
Toll free: 800-635-0304 Toll free: 800-635-0304

1. Low-Usage Plan (MT13QA)

Year 1-3 (7/1/02-6/30/05) \$13.99

Included Minutes: 105

Mobile-to-Mobile: 100 (in addition to base minutes)

Ad'l Minute Rate: \$0.15 per minute

Billing Increment: First incoming minute free. Bill in 1-minute increments rounded

up to the next minute

Included Features: Free Long Distance in Montana, Three-Way Calling, Call

Waiting, Call Forwarding, Caller I.D., Detailed Billing, Voice Mail, and Text Messaging Terminated (Receive Text Messages,

but cannot send)

2. Normal-Usage Plan (MT24QA)

Year 1-3 (7/1/02-6/30/05) \$24.99

Included Minutes: 350

Mobile-to-Mobile: 250 (in addition to base minutes)

Evening Minutes: 250 (8pm-6am) (in addition to base minutes)

Weekend Minutes: 250 (8pm Fri- 11:59am Sun) (in addition to base minutes)

Ad'l Minute Rate: **\$0.15 per minute**

Billing Increment: First Incoming Minute Free. Bill in 1-minute increments

rounded up to the next minute

Included Features: Free Long Distance in Montana, Three-Way Calling, Call

Waiting, Call Forwarding, Caller I.D., Detailed Billing, Voice Mail, and Text Messaging Terminated (Receive Text Messages,

but cannot send)

3. High-Usage Plan (MT49QA)

Year 1-3 (7/1/02-6/30/05) \$49.99

Included Minutes: 2000

Mobile-to-Mobile: 250 (in addition to base minutes)

Evening Minutes: 250 (8pm-6am) (in addition to base minutes)

Weekend Minutes: 250 (8pm Fri- 11:59am Sun) (in addition to base minutes)

Ad'l Minute Rate: \$0.15 per minute

Included Features: Free Long Distance in Montana, Three-Way Calling, Call

Waiting, Call Forwarding, Caller I.D., Detailed Billing, Voice Mail, and Text Messaging Terminated (Receive Text Messages,

but cannot send)

With any of the above listed plans the following applies:

• Long distance calling from Montana out to any of the 50 states will be \$0.10 per minute

- Roaming outside the state of Montana will be \$0.35 per additional minute
- Roaming Toll will be charged at \$0.10 per minute

Additional Plans

4. Western Advantage Plans and Tri Mode Phones, (Nationwide Long Distance)

Year 1-3 (7/1/02-6/30/05)

- Free Long Distance Calling to the 50 States
- Free Roaming In 20 Western States (AZ, CA, CO, IA, ID, KS, MN, MO, MT, ND, NE, NM, NV, OK, OR, SD, TX, UT, WA, WY) Out Of Your Roam Bucket Minutes
- Free Voice Mail, Call Forwarding, Call Waiting, Three-Way, Detailed Billing, and Caller I.D.
- \$35.00 access per month, 350 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 50 roaming minutes per month, \$0.39 per additional minute
- \$45.00 access per month, 700 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 100 roaming minutes per month, \$0.39 per additional minute
- \$75.00 access per month, 1200 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 200 roaming minutes per month, \$0.39 per additional minute

5. National Advantage Plans and Tri Mode Phones (Nationwide Long Distance)

Year 1-3 (7/1/02-6/30/02)

- Free Long Distance Calling to the 50 States
- Free Roaming in 50 States
- Free Voice Mail, Call Forwarding, Call Forwarding, Call Waiting, Three-Way, Detailed Billing, and Caller I.D.
- \$29.99 access per month, 100 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 100 anytime minutes can be used in the 50 states, \$0.39 per additional minute
- \$45.00 access per month, 450 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 450 anytime minutes can be used in the 50 states, \$0.39 per additional minute
- \$75.00 access per month, 900 anytime minutes, 1750 weekend minutes, 1750 evening minutes, 900 anytime minutes can be used in the 50 states, \$0.39 per additional minute

All of the above listed plans include the choice of the following benchmark phones at zero cost and waived activation fee:

- Motorola 120C (Tri Mode)
- Nokia 5185 (Tri Mode)
- Motorola 4500 Carry/Mobile (analog)
- Nokia 252C (analog)

STATE OF MONTANA

Cellular One Contacts Attachment B

Russ Coffin, Project Manager (406) 207-2337 Cell (406) 449-2958 Fax russ.coffin@alltel.com

Russ is your contact for activating new service, ordering accessories, training, customer complaints, reporting system issues, and general overall management of the State account for Cellular One.

Shannon Galloway, Customer Service Specialist (406) 212-2616 Cell

shannon.galloway@wwireless.com

Shannon is your contact for customer service, billing and technical assistance, quarterly reporting, warranty issues, equipment upgrades, and assists with the ordering process.

Customer Service 800-635-0304 or 611 send on your cell phone.

For customer support and technical assistance.

WEB Link

http://www.cellularonewest.com/Montana.asp?p=2

Helena Retail Store

2700 North Montana Helena, MT 59601

To activate new service, warranty issues, and equipment upgrades, loaner phones and picking up accessories for Cellular phones. The Customer Service Specialist will be located in the Helena location to help out with any customer needs.